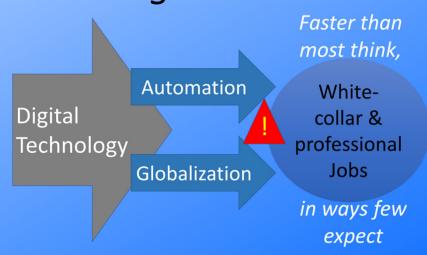
# Globotics and macroeconomics: Globalisation and automation of the service sector

RICHARD BALDWIN

PROFESSOR OF INTERNATIONAL ECONOMICS

#### What is globotics?



BdF & PSE, 23 March 2023 Paris

#### Introduction & outline

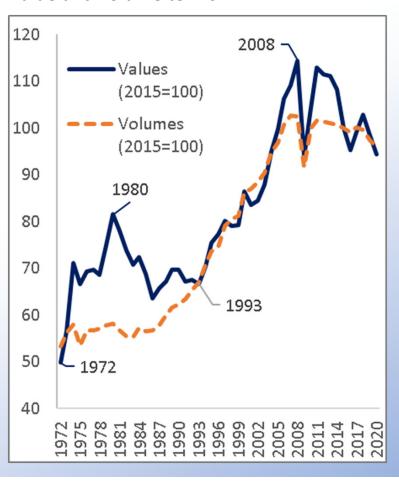
- Globalisation is changing
- Services are important but different
- Globotics, services, and HICP developments

# Globalisation is changing

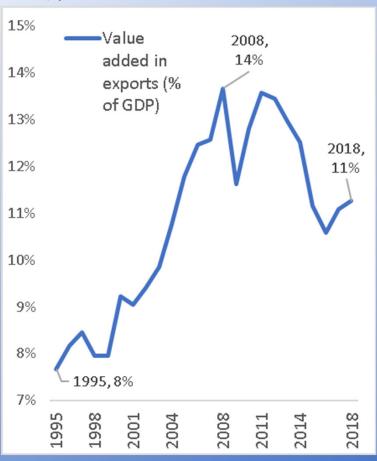
Message: **Goods trade** globalisation peaked or plateaued

#### Goods trade peaked: World goods exports/GDP

World goods trade ratio peaked in 2008 in value and volume terms



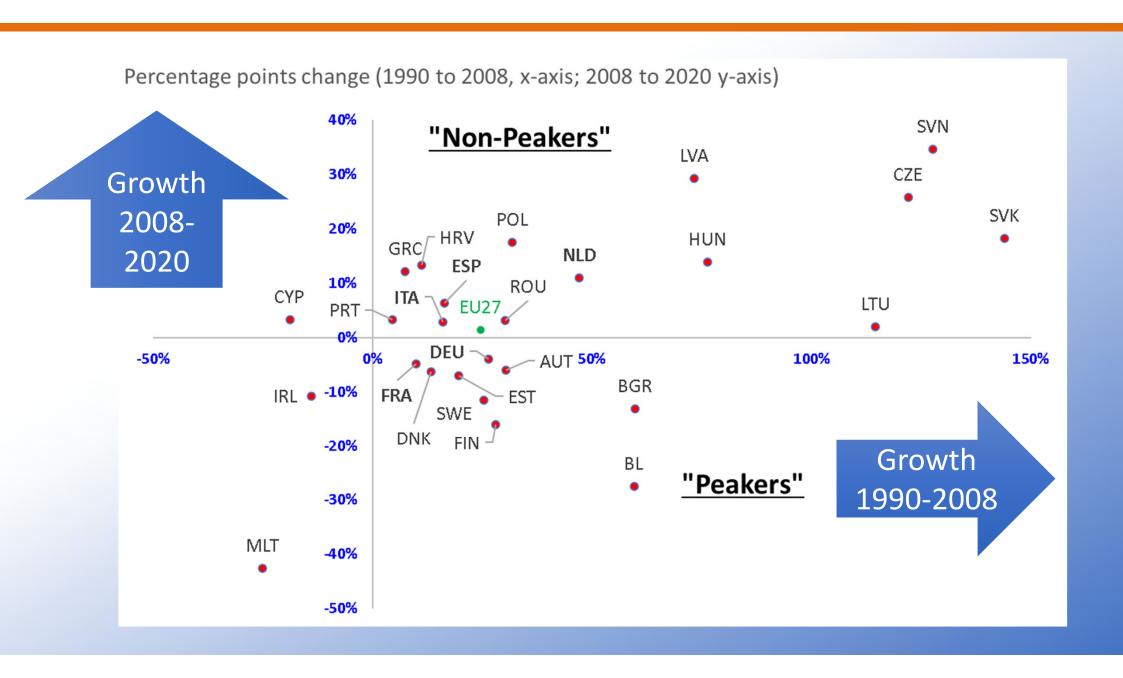
World goods trade (on a value-added basis) peaked in 2008 as % of world GDP



#### But beware false peaks & lazy narrative

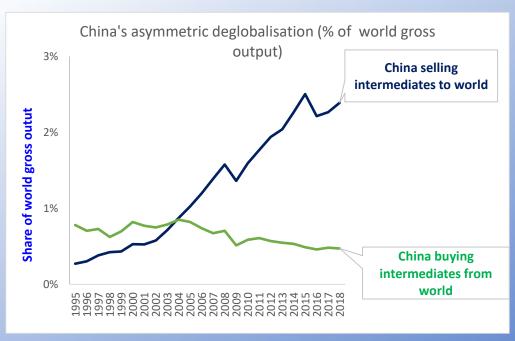


- China peaked 10yrs before Trump/Brexit
- US peaked 2011
- Jpn peaked in 2014
- EU has stagnated not peaked (mixed trends)



### China is key: Becoming normal mega-economies, but with asymmetric supply chain engagement





### Beware of deglobalisation hype: it was mostly commodities & driven by prices

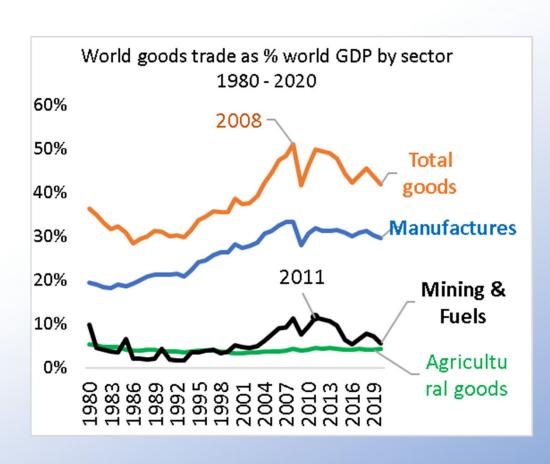
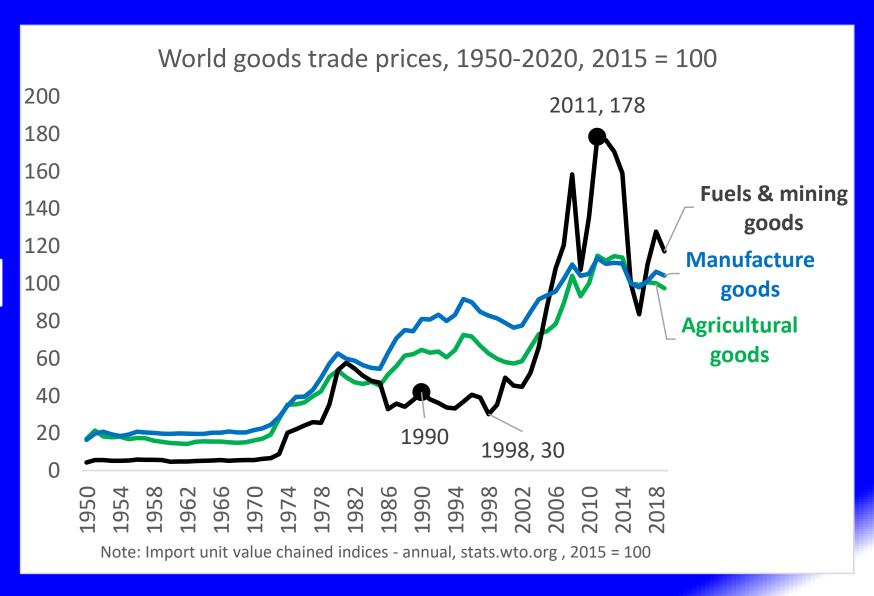


Chart: World goods trade as a share of world GDP, by sector, 1980 – 2020

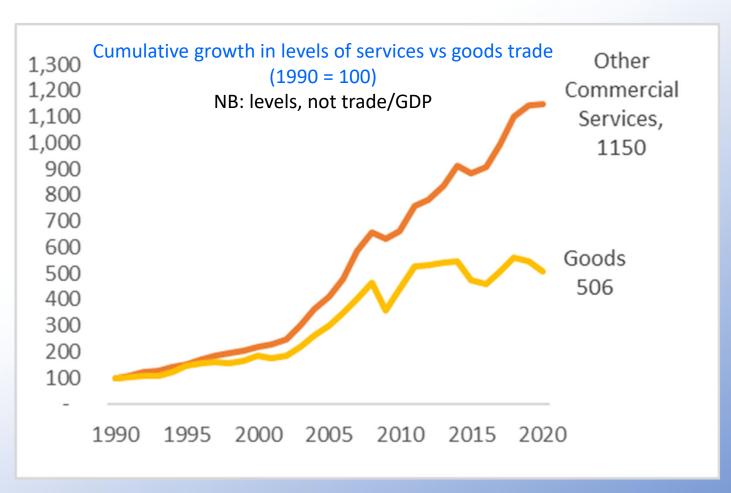
- About 60% of the drop in the ratio was due to mining and fuels
- About 40% due to drop in manufactures

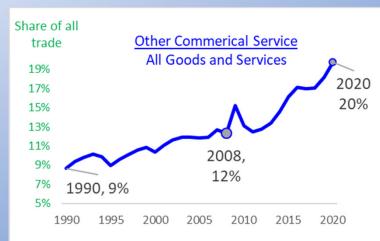
# Traded goods prices peaked



Message:
Service trade
globalisation
did not peak or
even slow

#### Services trade didn't peak (WORLD)



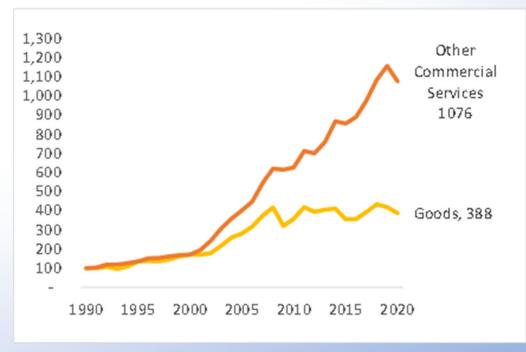


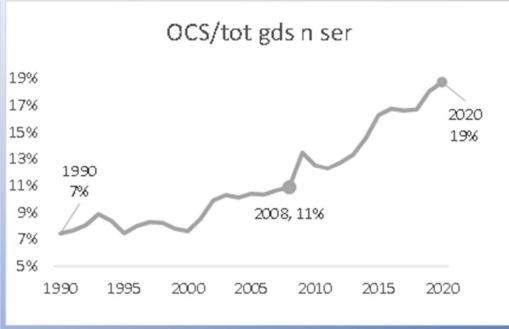
NB: 'Other Commerce Services' = All services less Transport & Travel/Tourism

#### Services trade has not peaked (EA19)

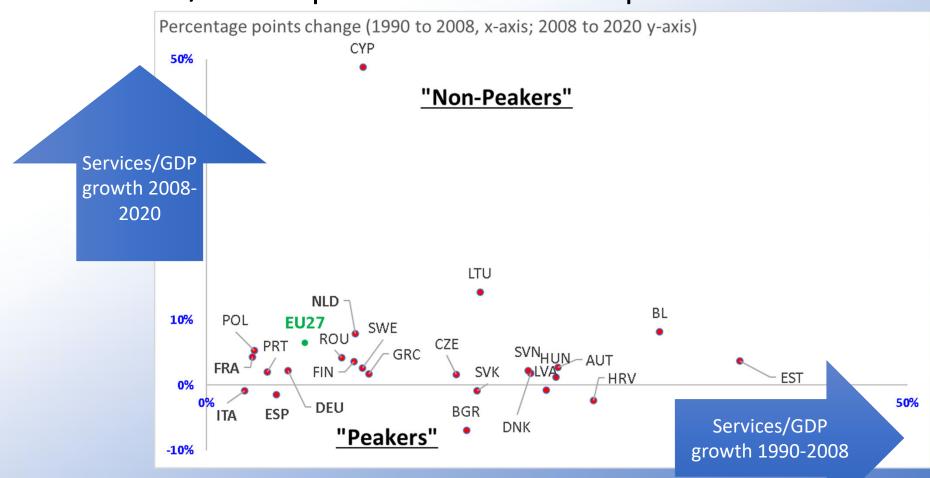
Cumulative growth in levels of services vs goods trade (1990 = 100)

NB: levels, not trade/GDP



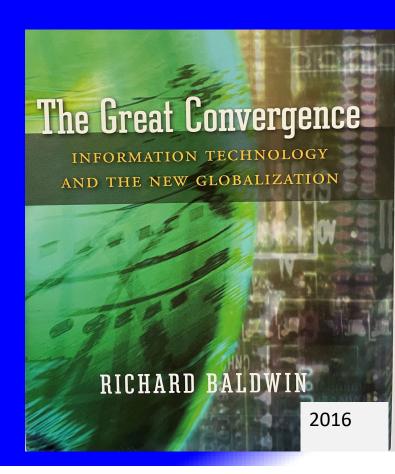


#### EU Service/GDP peakers & non-peakers



# Goods peaked; services didn't.

'Big picture' Why?



## Arbitrage drives globalisation (constrained by 3 costs)

**Trade costs** 

**Communication** costs

**Face-to-face costs** 







Goods

**Knowhow** 

Labour services

#### Comparative advantage changed c. 1990

#### Globalisation 1820-1990

### G7 economies High Knowhow

+ High wages = G7 comparative advantage

#### EM economies

Labour

Low Knowhow Labour

+ Low wages = EM comparative advantage

#### Globalisation 1990-2008

#### G7 economies

High Knowhow Labour

abour + High wages

EM economies

Low Knowhow Labour

+ High wages = G7 comparative advantage

Low wages = hybrid comparative advantage

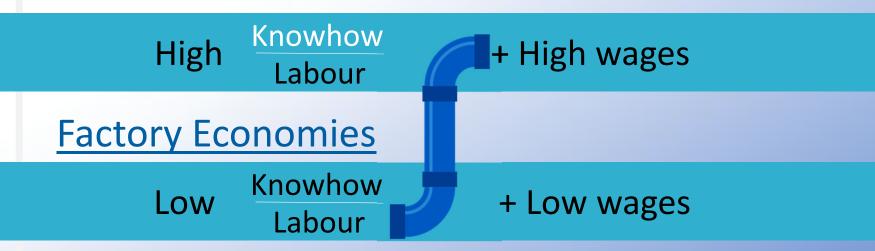
1-way flows of knowhow &

2-way flow of goods

### Digitech lowers face-to-face costs, labour services cross borders "telemigration"

**Future globalisation** 

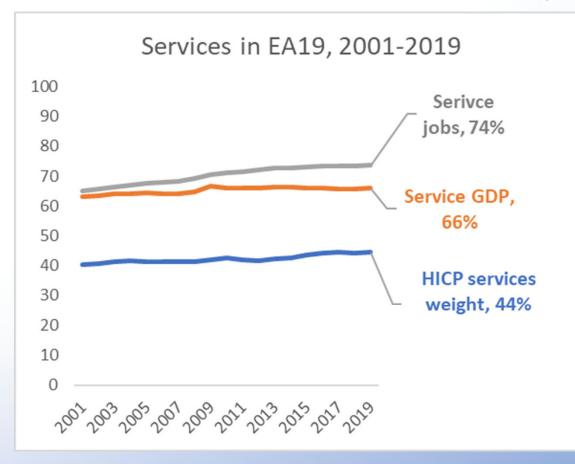
Headquarter Economies (G7)

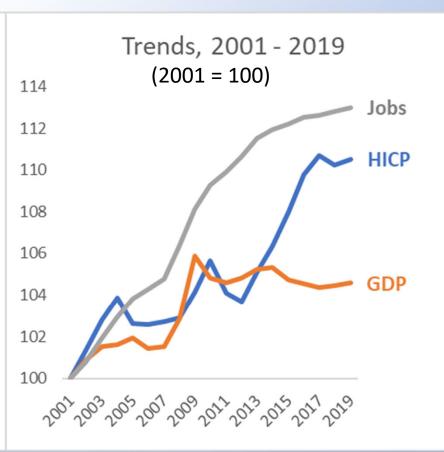


Nature of globalisation changes again, 3<sup>rd</sup> unbundling

# Services are important but different

#### 1. Services in EA are important





### 2. Service automation & globalisation happening at job or task level – not product level

- Service sector automation varies by job (Frey & Osbourne 2013)
- Service sector globalisation (teleworkability) varies by job (Dingel & Neiman 2020)
- By contrast, goods-sector globalisation and automation was at the product level – not job level.

## 'globotics quadrant'

Susceptibility
by occupation
x-axis =
automation
y-axis =
globalisation

Vertical axis is Teleworkable Score (0 to 1, Median=.466) 1.0 General clerical 0.9 workers, 6.3 m, 0.8 0.7 Teachers, 5.4 0.6 **Accountancy** 0.5 clerks, 5.2 Sales workers. 0.4 8m Carrying, 0.3 cleaning, **Public health** packaging, and nurses. 0.2 related midwives, and workers, 7.6m nurses,6.6m 0.1 Food and drink 0.6 0.7 0.8 0.9 0.1 0.2 0.3 0.4 0.5 cooking, staff serving **Workers in Family Manufacturing Life Support and Care** customers, process 10.6m Service,7.2m workers, 8.5m **Automatability** 

Horizontal axis is Automatability Score (0 to 1, Median=.503),

Offshorability

Million jobs per quadrant: NW = 57, NE = 11, SW = 16, SE = 20

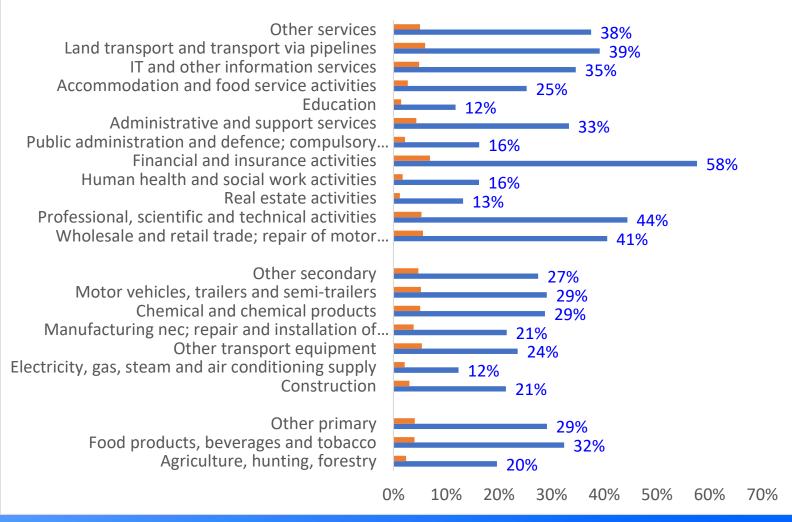
The future of trade is intermediate services

#### What are intermediate services?

- All the service tasks done in service sector, manufacturing sector, and primary sector that are not sold directly to customers.
- For example:
- tasks done by occupations like bookkeepers, forensic accountants, CV screeners, administrative assistants, online client help staff, graphic designers, copyeditors, personal assistants, corporate travel agents, software engineers, lawyers checking contracts, financial analysts writing reports, etc.
- In data, roughly Other Commercial Services (OCS, broad), or Other Business Services (OBS, narrow)

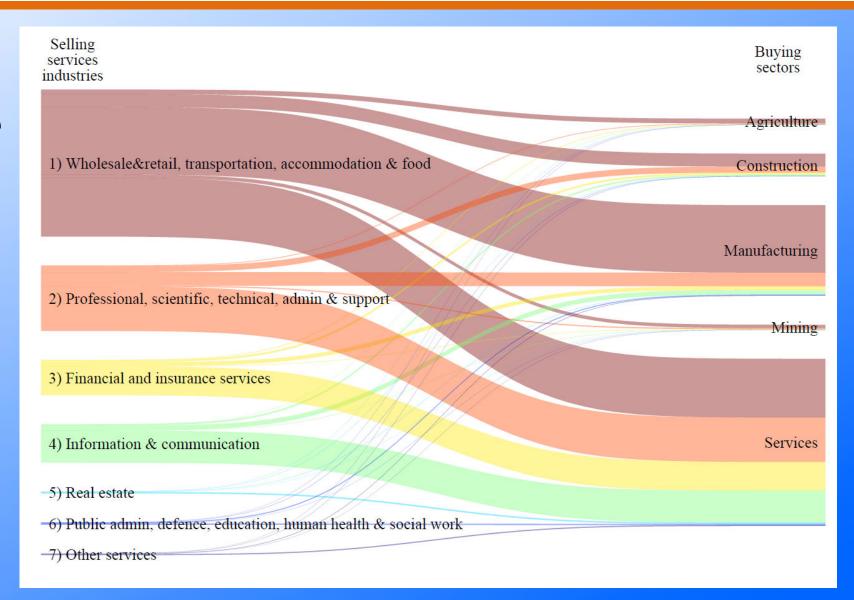
# Every sector uses service intermediates





# Traded intermediate services

Selling & buying sectors



#### 4 facts and a conclusion

- Barriers to services trade are much higher than barriers to goods trade
- Most barriers to trade in intermediate services are technologylinked, not policy linked
- 3. Digitech is lowering barriers to intermediate services at an explosive pace (+ Covid forced adjustment)
- 4. Demand is huge in rich nations; Capacity is huge in emerging markets

ERGO: Intermediate services trade will grow much faster than goods trade for foreseeable future

(NB: Already 2 to 3 times faster since mid 2000s)

## 1. FACT: Barriers to trade in services are much higher than barriers to trade in goods

- Benz and Jaax 2022, Economics Letters.
- So high that many economists view services as 'non traded'

- 2. FACT: Most barriers to trade in intermediate services are technology-linked, not policy linked ts
  - Most service barriers are regulatory, not tariffs
  - OECD's 'Services Trade Restrictiveness Index' shows regulation for 'final services' like professional services
  - Almost no regulation on intermediate services like back-office jobs, copyediting, CV screening, HR, marketing, etc

- 3. FACT: Digitech is lowering barriers to intermediate services at an explosive pace (+ Covid forced adjustment)
  - Digitech is making remote workers less remote
  - Machine translation is melting language barriers
  - Covid-19 adjusted pushed us to the frontier

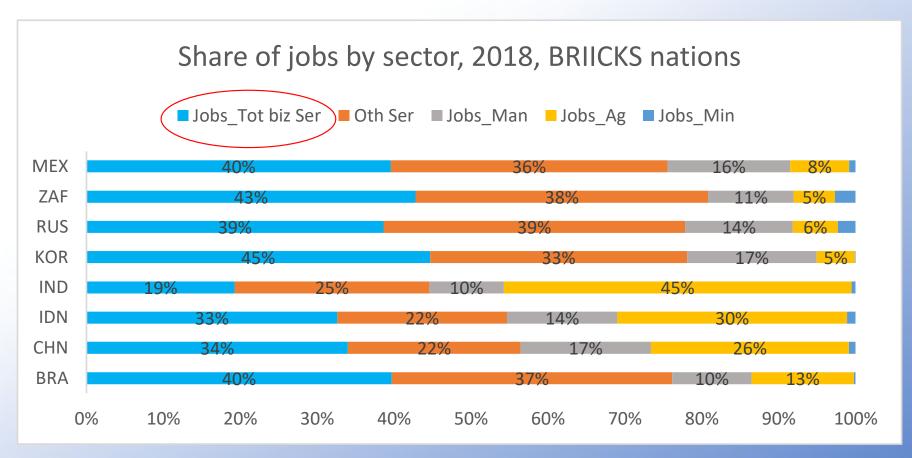
# 4a. Demand is huge in rich nations Service intermediates are 3x more important than manufacturing intermediates in overall economy

Column sector's inputs into row sector (gross output) 2018	Service intermediate inputs	Manufactures intermediate inputs	Sector share of total gross output	
Service sector	32%	5%	68%	
Manufacturing sector	24%	25%	26%	
Total economy	30%	11%	100%	

French economy as an example; source TiVA database

#### 4b. FACT: Supply is huge in EMs

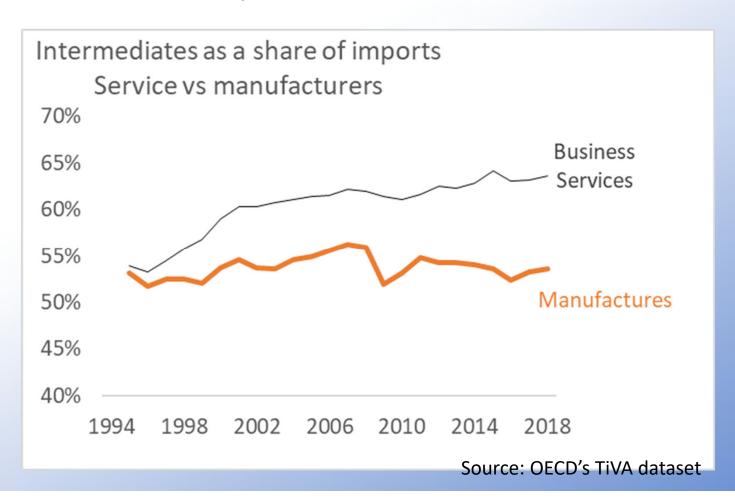
(BRIICKS = Brazil, Russia, India, Indonesia, China, Korea, South Africa)



Source: OECD's Trade in Employment dataset

Other unexpected facts about intermediate services

### FACT: Intermediate inputs are more important in services imports than manufactures imports



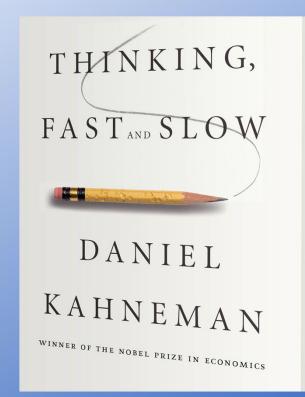
### Service automation is different: "White collar robots"

- Computers acquire <u>new</u> <u>cognitive skills</u> since 2016 due to machine learning.
- New skills are automating service sector tasks
  - RPA, Virtual Assistants, IBM Watson, scheduling apps, etc
- What changed?

The programming changed

Coding = thinking slow

Machine learning = thinking fast

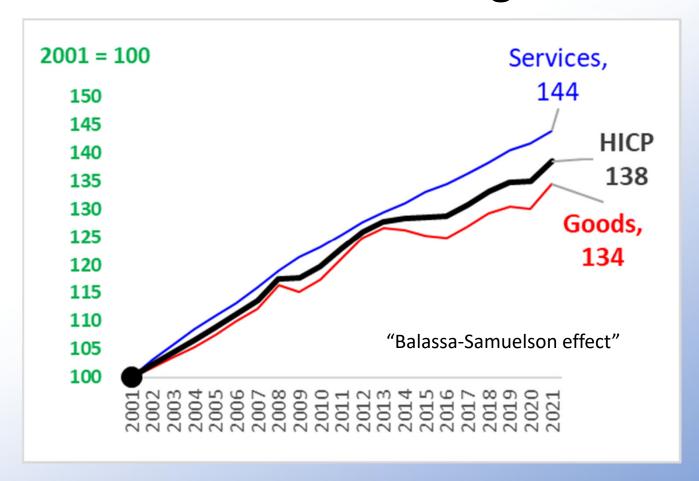


#### Occupations by quadrant with number of jobs

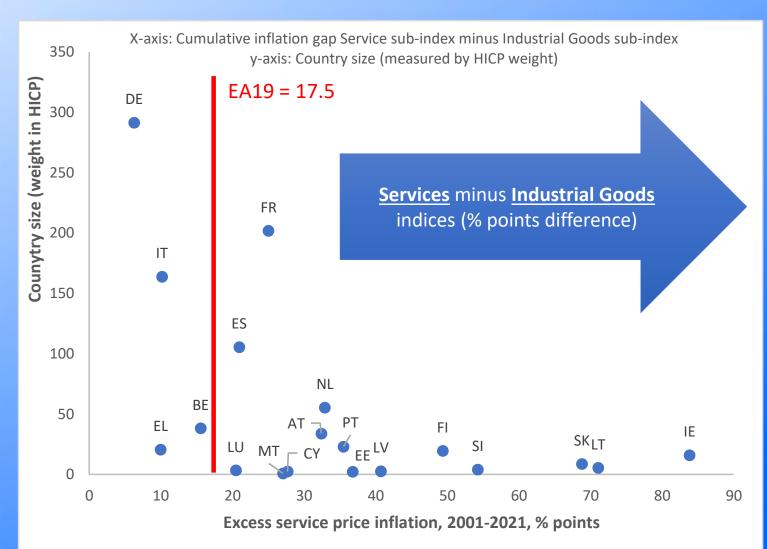
NW quad	Million jobs	NE quad	Million jobs	SW quad	Million jobs	SE quad	Million jobs
Food and drink cooking, staff serving customers	10.6	General clerical workers	6.4	Public health nurses, midwives, and nurses	6.6	Workers in religion	0.1
Manufacturing process workers		Management, finance and insurance professionals	1.6	Security workers	2.8	Authors, journalists, editors	0.2
Sales workers	7.9	Sales clerks	1.3	Medical Technology and Healthcare Professionals	1.8	Artists, designers, photographers, film operators	0.6
Carrying, cleaning, packaging, and related workers	7.6	Transport and post clerical workers	0.5	Occupational health and hygiene service workers	1.8	Architects, civil engineers and surveyor	0.6
Workers in Family Life Support and Care Service	7.2	Outdoor service workers	0.4	Professional social welfare workers	1.7	Legal Professionals	0.8
Accountancy clerks		Manager of residential facilities and buildings	0.4	Doctors, dentists, veterinarians, and pharmacists	0.9	Researchers	1.0
Transport and machine operation workers	3.8	Office appliance operators	0.2			Other specialist professionals	1.1
Construction and mining workers	3.4					Manufacturing engineers	1.4
Production-related clerical workers	1.1					Management and business consultants	1.4
Other service workers	1.0					Administrative and managerial workers	2.5
Agriculture, forestry and fishery workers	0.5					Data processing and communication engineers	4.6
Agriculture, forestry, and fishery engineers	0.0					Teachers	5.4
	57.0		10.7		15.6		19.8

# Globotics and HICP developments

### Services inflation: higher but less volatile

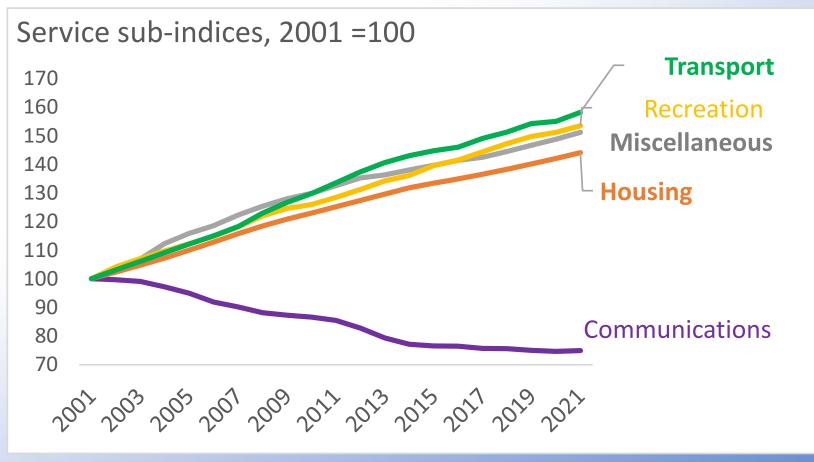


### **Excess** services inflation by EA nations -2001 to 2020



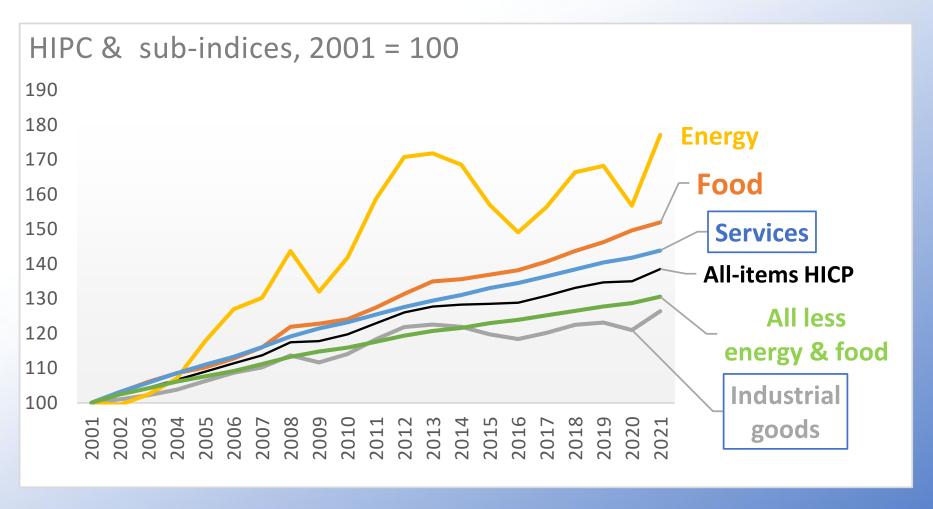
"Balassa-Samuelson effect"

### Services sub indices: fairly homogenous except communications



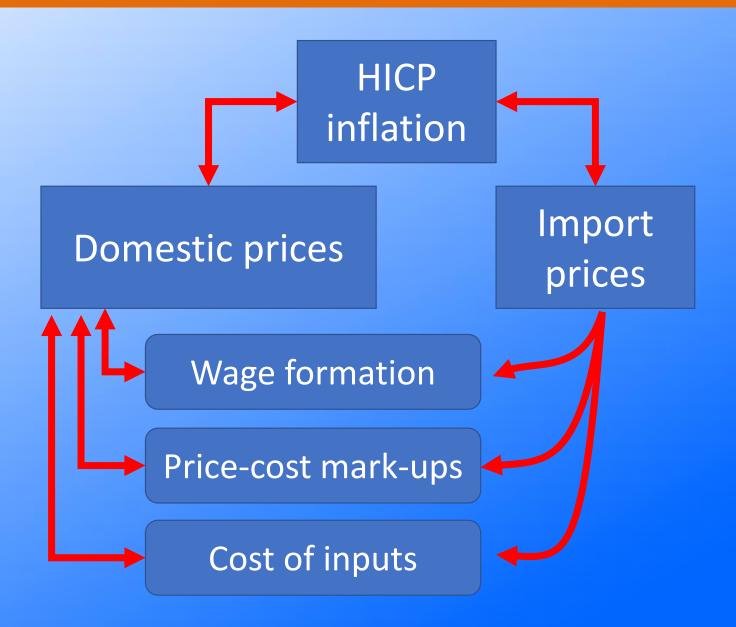
	HICP Weight (bp)
Housing	110
Miscellaneous	84
Recreation	153
Transport	72
Communications	26

#### Services inflation in context

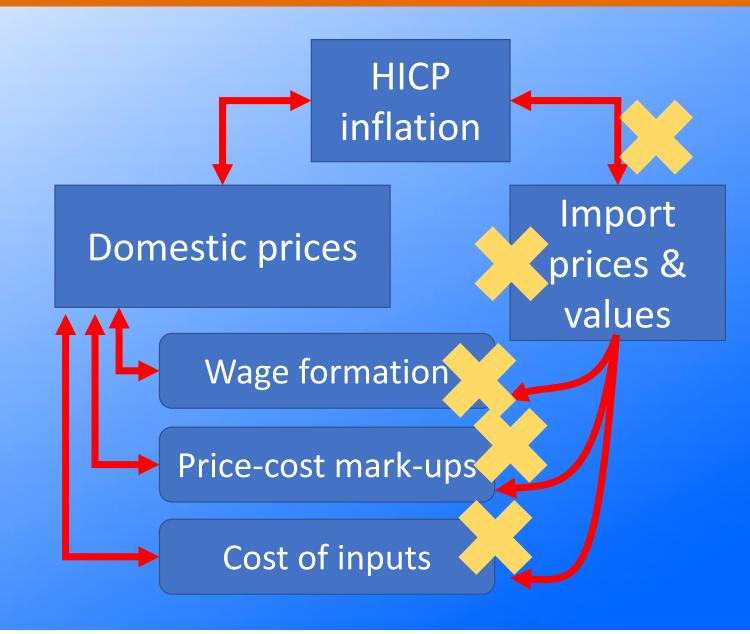


## Calculation would have liked to have done

Calculating the impact of service-sector globalisation



## Missing data & mappings



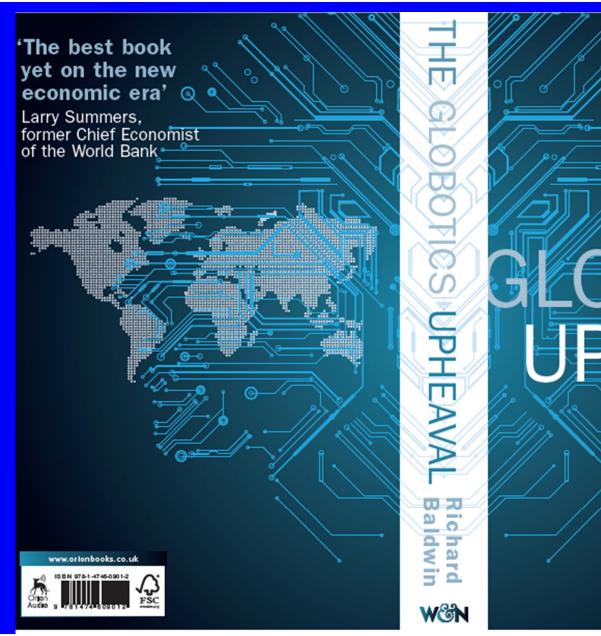
### A forward looking research work programme?

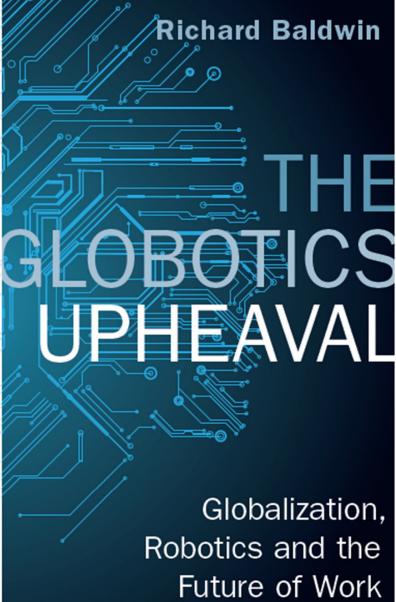
- Need price data
- Need mapping of imported services to domestic sectors & jobs

### Key points

- Services are important in HICP (45%) and rising
- Service inflation generally higher but steadier
  - "Balassa-Samuelson effect"
- Communication services are very different
- Lots of heterogeneity across euro area members

Thanks for listening



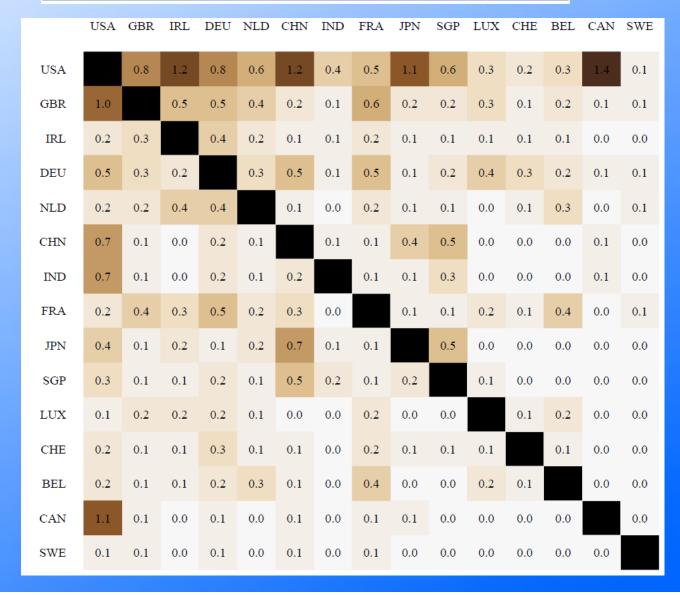


## Slides for Q&A

# Traded intermediate services

Who sells and who buys?

#### Share of world trade in intermediate services (%), 2018

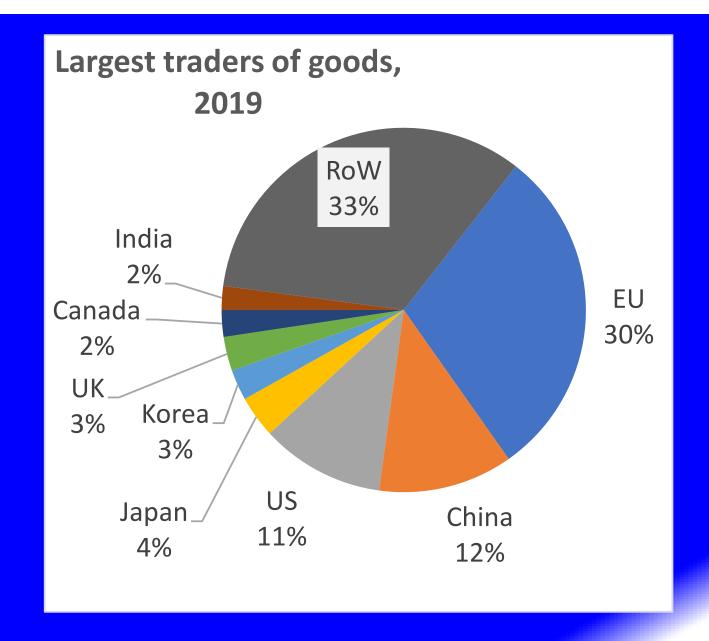


### North-North trade dominates in services

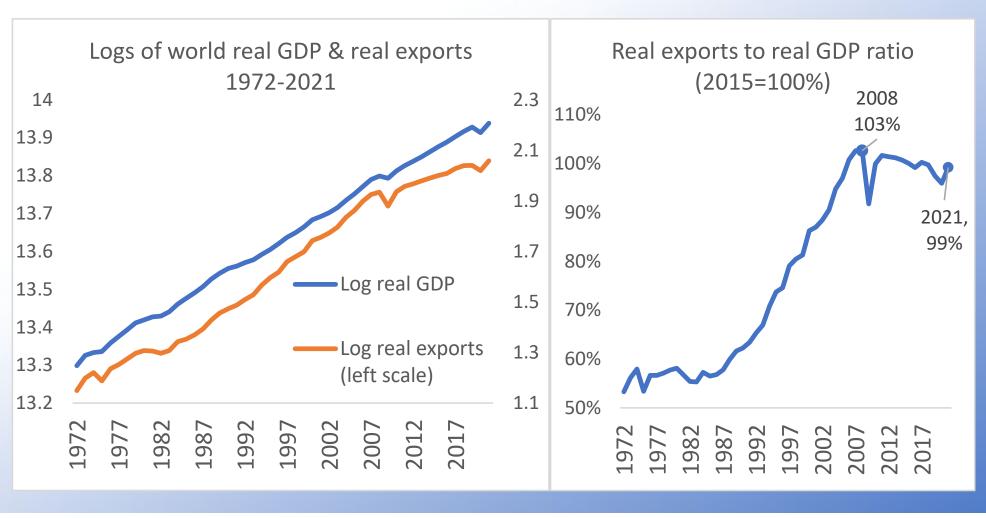
World shares of OCS exports and imports							
	Exports		Imports				
	2010	2020	2010	2020			
High-income							
countries	74%	75%	66%	72%			
Rest of the							
World	26%	25%	34%	28%			

Source: Authors' calculations based on trade data from WTO Stats. Note: Definition of high-income countries from World Bank.

### Big traders



### #5. Goods trade volume didn't fall; GDP rose faster



### 4a. FACT: Demand is huge in rich nation

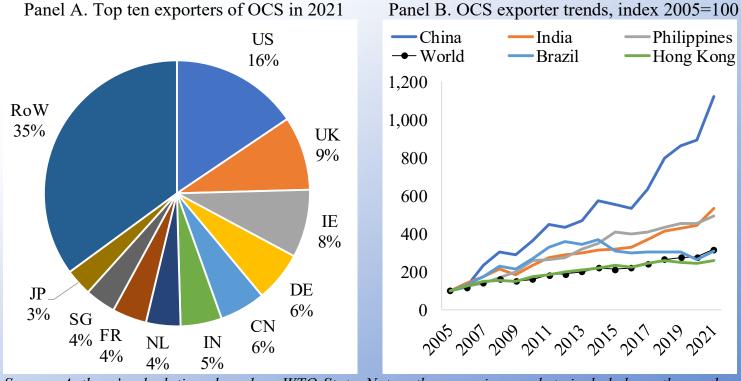
Table 2: Intermediate services and manufacturing in the French economy, 2018

Sector	Services inpts	Manufacturing inputs	Imported services inputs	Imported manufacturing inputs	Sector share of total gross output
Service	32%	5%	4%	2%	68%
Manufacturing	24%	25%	4%	13%	26%
Primary	28%	17%	3%	5%	6%
Total economy	30%	11%	4%	5%	100%

Source: Authors' calculations based on underlying data from 2021 edition of OECD ICIO Tables. Note: Table appears as Table 1 in Baldwin (2022c).

### Big OCS exporters

Figure 7. World OCS export shares and emerging market exporter trends, 2005-2020



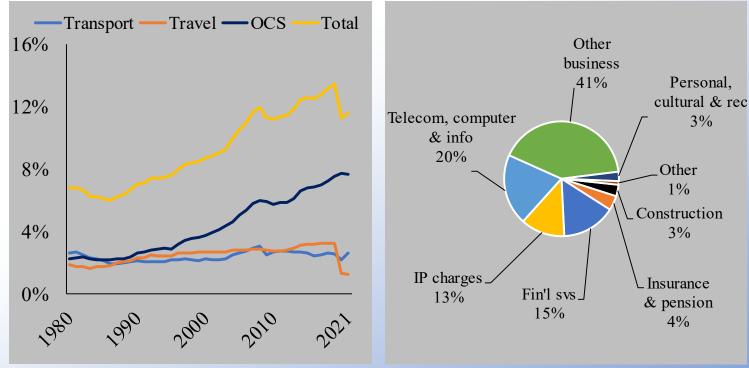
Source: Authors' calculations based on WTO Stats. Notes: the emerging markets included are those whose OCS exports amounted to at least ½ of one percent of world OCS exports in year 2019.

### Composition of services trade

#### **Chart A. Composition of Services trade**

Panel A. World services trade (% GDP)

Panel B. World OCS breakdown (2019)



Source: Authors' calculations based on trade data from WTO Stats and data on GDP (current USD) from World Bank World Development Indicators database. Notes: Panel A refers to imports plus exports as a share of GDP. Figure appears as Figure 3 in Baldwin (2022c).